

- **Educational**
- Needs and
- **D** Disabilities
  - **Information**
- A Advice and
- S Support
- S Service













**Suffolk SENDIASS stands for:** 

Special Educational Needs Disability Information Advice Support Service



We offer information, advice and support to children and young people.



Our friendly team have lots of information about:







The support you should get with your learning



What to do if you have problems getting the support you need





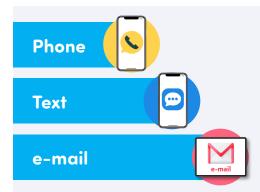
Our website has lots of information that could answer some of your questions.





You can contact us on your own or with parents or carers.





You can get in touch by phone, text or e-mail – you choose what works best for you.

Advice



Our friendly staff will listen to your questions.

We will give you plenty of time.



We will do our best to offer useful advice.

Our advice is based on what the law says.



We will not tell other people what you have said.





We will only tell other people what you have said:



If this is what you want us to do



If someone is in danger of being hurt



We would always speak to you first.



# **Support**



We will help you get the information you need to make your own choices.



We will help you to get your views across.



We will not tell you what to do.





### **Education, Health and Care Plans**

We can give you lots of information and advice around what an Education, Health and Care Plan is.



We can let you know about how to ask for one.



We can support you to get your views across, including at annual reviews.



We work with young people, aged 25 or under.





You can find out more about us on our website:

www.suffolksendiass.co.uk



Here are ways you can get in contact with us.



You can fill in a web form:

suffolksendiass.co.uk/contact-us



You can e-mail us:

enquiries@suffolksendiass.co.uk





#### You can text us:

Text ADVICE4ME to 87007



You can call us:

01473 265210



You can follow us on X:

**@SSendiass** 



#### You can find us on Facebook:

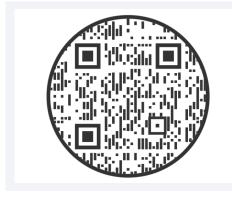
www.facebook.com/SendiassInSuffolk





#### You can watch our videos on YouTube:

@suffolksendiass7456



Scan the QR code with your phone to visit our website.

## Examples of things people have contacted us about:











If you need help to understand this information in another language, please contact us.

A co-production group worked together to make this easy-read document. We created this document as people who are:

- "Passionate, approachable and dedicated"
- "Chilled, relaxed, kind, helpful, committed and caring"
- "Supportive and kind with a good eye for detail"
- "Kind, generous, funny, caring and committed"











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